



DIR Reduces Licensing Processes by an Average of Forty Days

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The California Department of Industrial Relations (DIR), [Division of Labor Standards Enforcement \(DLSE\)](#) is recognized for expediting their farm labor contractor (FLC) licensing processes through their new on-line system that was launched in February 2014.

The DLSE licenses garment contractors, carwashes and farm labor contractors, as well as talent agencies, studio teachers, and minors in entertainment. In 2010, it took an average of 60 days for DLSE staff to review and process registration and licensing applications for garment contractors, carwashes and farm labor contractors. Online functions for applications and fees were non-existent.

"Since I became Labor Commissioner, I have heard complaints from farm labor contractors about the process for obtaining a license," said Labor Commissioner Julie A. Su. "The improvements we have made to upgrade our services, work smarter, provide timely, reliable responses, and enhance on-line options show that we are listening. We want to make it easy for employers who play by the rules to do so and we want them to know the State is on their side."

The Labor Commissioner made a concerted effort to streamline the application process, prevent duplication of effort by the regulated community and the DLSE, and successfully reduced the time for reviewing licenses and granting applications to an average of 30 days by 2012 and to 20 days in 2013. Now FLCs who are applying for licenses or seek to renew can go on-line, fill out an application, upload the required documents, and click "submit." The FLC online licensing system also allows users to pay fees, save and go back to previously entered in information and submit their completed application entirely online. In addition, California growers can also electronically confirm whether farm labor contractors are registered as required before entering into a contract.

DLSE's new online system has reduced the time it takes for businesses seeking to apply or renew their applications. GO-Biz applauds DLSE staff for effectively streamlining and modernizing the FLC application process and congratulates them on becoming a Streamlining Superstar!

For more information, see this link: <https://www.dir.ca.gov/DIRNews/2014/2014-17.pdf>.

